

## Student Satisfaction Survey (SSS)

At the conclusion of your Over the Shoulder exam, we ask that you take the time to complete the following evaluation and email your answers to the Training Administrator ([ta@zobartcc.org](mailto:ta@zobartcc.org)). The answers you provide not only assess the abilities of your exam administrator or the abilities of your assigned trainer, but they will help in the overall function of our training program. Please be honest in your answers and provide as much information as you believe to be necessary. The exam administrator will also be filling out a similar survey in which they will evaluate your exam.

- 1). Student's full name
  
- 2). Student's CID
  
- 3). Student's rank prior to OTS exam
  
- 4). Which OTS was administered?
  
- 4). Exam administrator's full name
  
- 5). Exam administrator's CID
  
- 6). Student's Overall score
  
- 7). Did you pass or fail your OTS exam?
  
- 8). Did your exam administrator explain the grade they gave you and informed you where you excelled and struggled?
  
- 9). Is this your first attempt at this OTS exam?
  
- 9a). If not, counting this one, how many OTS exams for this level have you attempted?

10). On a scale of 0-10, 10 being the best, please rate how fairly you believe you were graded and explain.

11). On a scale of 0-10, 10 being the best, rate your OTS administrator and explain.

12). On a scale of 0-10, 10 being the best, rate the OTS exam material itself and explain

13). How often during your training did you work with your assigned trainer?

- a). 0-50% of the time
- b). 51-70% of the time
- c). 71-90% of the time
- d). 91-100% of the time

14). On a scale of 0-10, 10 being the best, how reliable is your assigned trainer?

15). On a scale of 0-10, 10 being the best, how much effort did your assigned trainer display throughout your training?

16). On a scale of 0-10, 10 being the best, how well did you get along with your assigned trainer?

17). On a scale of 0-10, 10 being the best, rate your overall satisfaction with your assigned trainer.

18). On a scale of 0-10, 10 being the best, rate the ability to understand the training material and explain

19). On a scale of 0-10, 10 being the best, rate the training material overall.

20). On a scale of 0-10, 10 being the best, rate the training program overall.

21). List any questions, comments, concerns and/or criticisms you have regarding your OTS, exam administrator, assigned teacher and/or the training program.